

Digital Product Policy

Effective Date: 26 October 2024

Thank you for choosing LCS Creative. We are committed to delivering high-quality digital products and a great customer experience. By purchasing or downloading our digital products, you agree to the following terms:

1. Nature of Digital Products

Our digital products, including downloadable files, templates, e-books, and other digital content ("digital products"), are non-tangible goods. Once accessed or downloaded, they cannot be physically returned.

2. Refund Policy for Digital Products

Due to the nature of digital products, all sales are final, and we do not offer refunds, exchanges, or cancellations once a product has been accessed or downloaded, except as required under Australian Consumer Law.

3. Australian Consumer Law Compliance

Under Australian Consumer Law, you are entitled to a replacement or refund if a digital product is faulty, not as described, or does not perform as advertised. Please contact us at atlcscreative@outlook.com if you encounter any issues with your digital purchase that may entitle you to a remedy.

4. Access and Technical Issues

Access to your digital product will be provided immediately after purchase via a link or download. Please ensure you have compatible software or devices to use our digital products. If you experience technical difficulties accessing your purchase, reach out to us at lcscreative@outlook.com for assistance.

5. Usage License

Upon purchase, you are granted a non-exclusive, non-transferable license to use the digital product for personal or limited commercial use as specified in the product description. This license does not include ownership rights and prohibits resale or redistribution of the product.

6. Restrictions on Use

You agree not to:

Share, distribute, or resell the digital product to others.

Modify, reproduce, or create derivative works from the digital product, except where allowed by the product license.

Use the digital product in a way that violates intellectual property laws or the rights of LCS Creative.

7. Intellectual Property

All digital products and their contents, including text, images, and design elements, are owned by LCS Creative or are licensed to us. They are protected by Australian copyright, trademark, and other intellectual property laws. Any unauthorised use or duplication may lead to legal action.

8. Digital Product Updates

We may offer updates or improvements to digital products after purchase. Any updates will be provided at our discretion if they are included as part of the original product purchase.

9. Contact Us

If you have questions about this policy or need assistance, please contact us at:

LCS Creative

lcscreative@outlook.com

10. Policy Changes

We may update this Digital Product Policy to reflect changes in our practices or to ensure compliance with Australian laws. Updates will be posted on our website, and continued use of our digital products signifies acceptance of the revised terms.