

## Terms and Conditions

Last Updated: 26 October 2024

Welcome to LCS Creative (“we,” “us,” or “our”). By accessing or using our website and services, you agree to be bound by these Terms and Conditions in accordance with Australian consumer law. If you do not agree with any part of these terms, please do not use our services.

### 1. Use of Our Website and Services

#### 1.1 Eligibility

You must be at least 18 years of age or have legal capacity to use our website and services. By using our website, you represent that you meet this requirement.

#### 1.2 Permitted Use

Our website and services are for lawful purposes only. You agree not to engage in any activity that may harm, disrupt, or interfere with our website, services, or other users.

#### 1.3 Account Creation

You may be required to create an account to access certain services. You agree to provide accurate information, keep your password secure, and notify us of any unauthorised use of your account.

### 2. Orders and Payments

#### 2.1 Order Acceptance

All orders placed through our website are subject to acceptance and availability. We reserve the right to refuse or cancel orders at our discretion.

#### 2.2 Pricing and Payments

All prices are displayed in AUD (Australian Dollars) and include GST, unless otherwise specified. Payments must be made in full at the time of order. We accept credit cards, debit cards & PayPal.

## 2.3 Taxes

All prices include GST, where applicable. You are responsible for any additional duties or taxes applicable in your region.

## 3. Refunds, Returns, and Cancellations

### 3.1 Refund Policy

We comply with the Australian Consumer Law. If your item or service does not meet acceptable quality, or is not as described, you may be entitled to a refund, replacement, or repair. Please review our full refund policy for details.

### 3.2 Cancellation Policy

If you wish to cancel your order, please contact us within 2 weeks of placing the order. Cancellations after this period may not be eligible for a full refund.

## 4. Intellectual Property

### 4.1 Ownership

All content, including text, images, logos, and designs on our website, is owned by LCS Creative or licensed to us. You may not use, reproduce, or distribute any content without our prior written permission.

### 4.2 Trademarks

Any trademarks, service marks, or logos displayed on our website are the property of LCS Creative or other respective owners. Use of these trademarks without permission is prohibited.

## 5. Limitation of Liability

### 5.1 No Warranty

Our website and services are provided “as is” without any warranties, express or implied. We do not guarantee that our services will be error-free, uninterrupted, or meet your specific needs.

## 5.2 Liability Limitation

To the fullest extent permitted by Australian law, we shall not be liable for any indirect, incidental, or consequential damages, including lost profits, arising from your use of our website or services.

## 6. Indemnification

You agree to indemnify and hold harmless LCS Creative and its affiliates, directors, employees, and agents from any claims, damages, or expenses arising from your use of our website or services, violation of these Terms, or infringement of any rights of a third party.

## 7. Compliance with Australian Consumer Law

Nothing in these Terms is intended to exclude, restrict, or modify rights that you have under the Australian Consumer Law. You may have statutory rights that include replacement, refund, or compensation for major failures.

## 8. Changes to Terms and Conditions

We reserve the right to update these Terms and Conditions at any time. Changes will be effective upon posting, and your continued use of our website signifies your acceptance of any modified terms.

## 9. Governing Law

These Terms and Conditions shall be governed by and construed in accordance with the laws of Australia. Any disputes arising under these terms shall be subject to the exclusive jurisdiction of the courts in New South Wales.

If you have any questions about these Terms and Conditions, please contact us at:

LCS Creative

lcscreative@outlook.com